

Quality Policy Statement

Influx's management are accountable for and dedicated to ensuring the effectiveness of the Quality Management System and recognise that it must be in line with the strategic direction and context of our business. We are committed towards continual improvement and consistent performance in all activities, including product and administrative processes as measured and perceived by our customers, suppliers, employees, and stakeholders. We recognise our responsibilities to end users and the environment.

Management promote and apply risk based thinking to products and the business processes. Each individuals' contribution in the implementation of this policy is recognised by the Company. Responsibility and authority for achieving our objectives is delegated throughout the company and is based upon our shared vision of achieving full customer satisfaction.

Our business objectives are formally adopted and reviewed at management meetings. Actions arising from management meetings are reviewed on a regular basis. Members of staff are involved in the management review process and encouraged to participate in continual improvement of the business.

Effectiveness of the Quality management system is reviewed by evaluating our performance against the targets and business improvement objectives set.

In order to ensure effective implementation of policy, we have adopted ISO 9001 as the basis for quality system management and planning. The QMS scope is defined in QASCOPE.

**Mark Towner:
Managing Director**

4th December 2017

Nature of latest change:
Re-written to reflect ISO9001:2015.

QAPOLICY